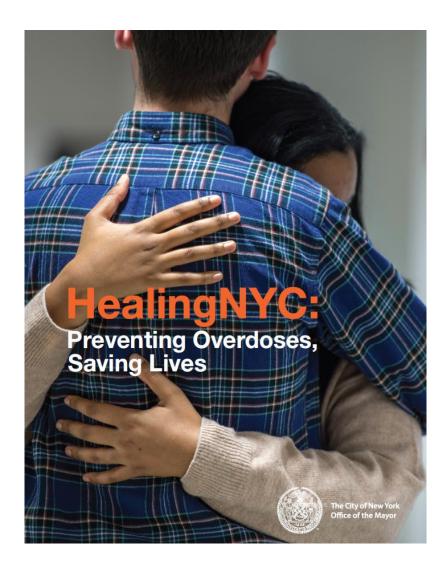
Public Health Detailing on Judicious Opioid Prescribing — The New York City Experience

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February 15, 2018



The City's response: HealingNYC

- \$38M investment announced by the Mayor in March 2017
- Goal: Decrease opioid overdose deaths by 35 percent over 5 years
- 12 overall strategies
- Collaborative effort among multiple agencies





DOHMH-led strategies

Goal 1: Prevent opioid overdose deaths

Naloxone expansion

Goal 2: Prevent opioid misuse and addiction

- Judicious opioid prescribing
- Rapid Assessment and Response (RAR)
- Non-fatal overdose response system
- Public awareness campaign

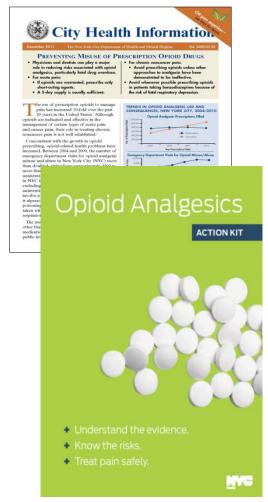
Goal 3: Connect New Yorkers to effective treatment

Access to medication assisted treatment



Judicious opioid prescribing is prevention

- Goal: Prevent unnecessary exposure to opioids and new cases of addiction
- Judicious opioid prescribing: Less often, shorter duration, lowest effective dose, not with benzodiazepines
- Prescriber education via public health detailing





Public health detailing: What is it?

- Modeled after pharmaceutical sales approach
- "Selling" good health and promoting public health interventions
- Visits conducted by detailing representatives (reps)
- Consists of brief one-to-one educational visits with health care providers and staff
- Health care providers presented with action kits containing recommendations, resources, tools
- Total office call



Seven steps of a detailing visit

- 1. Introductions
- 2. Framing the issue
- 3. Survey questions
- 4. Stating recommendations
- 5. Promoting materials in kit
- 6. Handling objections
- 7. Gaining a commitment



Campaign strategy

- Use local data to select targeted neighborhoods
 - Overdose mortality
 - Prescription Monitoring Program
- Goal to reach 1,000 physicians, NPs, PAs and their office staff
- 8 week duration
- Initial and follow-up visit
- Public health approach
- Promotional events
- Provide "action kits" with three key prescribing recommendations, and provider and patient materials



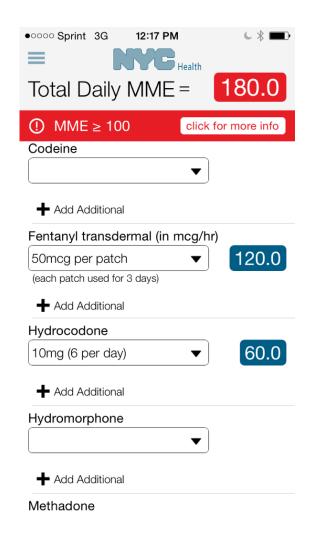
Opioid analgesic action kit

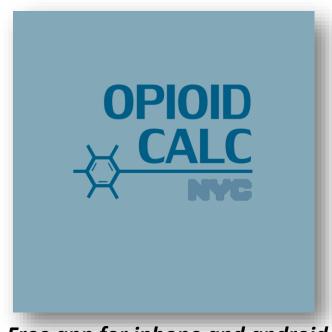
- Clinical tools
- Provider resources
- Patient education materials





OpioidCalc





Free app for iphone and android



Three campaigns conducted

- Staten Island (2013); the Bronx (2015); Brooklyn (2017)
- >3,000 prescribers reached
- Knowledge change about key recommendations
- Decreases in high-dose prescribing (Staten Island)



Public Health Detailing—A Successful Strategy to Promote Judicious Opioid Analgesic Prescribing

Jessica A. Kattan, MD, MPH, Ellenie Tuazon, MPH, Denise Paone, EdD, Deborah Dowell, MD, MPH, Linda Vo, MPH, Joanna L. Starrels, MD, MS, Christopher M. Jones, PharmD, MPH, and Hillary V. Kunins MD, MPH, MS

TABLE 2—Rates, Median Day Supply and Difference-in-Differences Regression Results for Opioid Analgesic Prescriptions and High-Dose Prescriptions Filled by New York City Residents by Prescriber Location: New York City (NYC), March 2013–February 2014

Precampaign Period Mar–May 2013	Postcampaign Period 1 Sept–Nov 2013	Postcampaign Period 2 Dec 2013–Feb 2014
Rate of prescriptions filled per 10 000 residents ^a (no. prescriptions; % change ^b)		
889 (45 509)	813 (41 903; -8.5*)	785 (40 635; -11.5*)
550 (454 123)	499 (413 380; -9.3*)	487 (404 047; -11.5*)
ns		
218 (11 025)	201 (10 221; -7.8*)	191 (9 757; -12.4*)
110 (90 857)	104 (85 995; -5.5*)	102 (84 201; -7.3*)
	Rate of prescriptions filled per 10 000 889 (45 509) 550 (454 123) ns 218 (11 025)	Rate of prescriptions filled per 10 000 residents ^a (no. prescriptions; % cha 889 (45 509) 813 (41 903; -8.5*) 550 (454 123) 499 (413 380; -9.3*) ns 218 (11 025) 201 (10 221; -7.8*)



Lessons learned

- Public health detailing works
- Importance of data-driven approach
- Challenging to identify gold standard provider list
- Critical to raise community awareness with promotional events prior to campaign
- Utility of framing as a partnership on a community problem



Thank you

